

Community Living- Grimsby, Lincoln & West Lincoln Accessible Customer Service Feedback

Community Living – Grimsby, Lincoln and West Lincoln is committed to providing accessible services, facilities, policies and programs for people we serve, their families, staff, volunteers and visitors. Your feedback is important in helping us to improve accessible services. Please complete the form and return to:

Community Living – Grimsby, Lincoln and West Lincoln PO Box 220, Beamsville, ON, LOR 1B0 Fax: 905-563-8887 or by email to: <u>smorris@cl-grimsbylincolnc.ca</u>

Date of Visit: _____ Time of Visit: _____

Location: _____

Purpose of your visit: _____

Was our customer service provided to you in an accessible manner?

Yes 🗆 No 🗆

Did you encounter any barriers or difficulties in accessing services?

Yes 🗆 No 🗖

Do you wish to be contacted regarding your customer service experience?

Yes 🗌 No 🗖

If you wish to be contacted, please provide your contact information:

Name: _____

Address/Email/Phone#: _____

How would you like to be contacted? Mail □ Telephone □ Email □