



Inspiring Possibilities

Annual Report 2019-2020



COMMUNITY LIVING
Grimsby, Lincoln and West Lincoln 
Inspiring Possibilities

cl-grimsbylincoln.ca

Warm Thanks!

And message from your Board.



France
Vaillancourt

2019-2020 was a year of change and growth. In late April, we welcomed our new Director of Operations, Ron Laroche. Ron has worked several years in the Developmental Services Sector in different roles and has brought new ideas to improve service delivery.



Fred Cipryk

This year, we focused our energy on affordable housing. Over the summer, we introduced a new housing model, “The Friendly Housemate.” This program matches prospective tenants with and without an intellectual disability who want to live together to create a community within their home. They share the cost of rent and utilities, while Community Living Grimsby, Lincoln and West Lincoln provides support to the tenants who have an intellectual disability. This initiative is directly in line with our strategic plan and shows creativity and innovation in accessing affordable housing in our area.

In an effort to use our properties to their fullest capacity and be in a position to support additional people, we have realigned our programs to create a new home for four young men that joined our Adult Residential program.

Our fundraising efforts allowed us to build a two-bedroom lower level apartment that will provide a safe and affordable home to two people living with an intellectual disability.

Thanks to strong community partnerships, we have found a



perfect home setting to continue to deliver respite opportunities in our area.

Our fiscal year ended with the arrival of COVID-19. The agency implemented preventative and safety measures immediately by closing day program activities and cancelling outings for people supported. We want to take this opportunity to thank all of Community Living Grimsby, Lincoln and West Lincoln's employees; they were the ones on the frontline, night and day, making sure that the people we support were well taken care of and were safe. We also want to thank families; we are well aware that this has been a difficult time, not being able to visit your loved one. Thank you all for your compassion, commitment and understanding.

We have had several members leave the Board of Directors, some because they reached the end of their term and some for personal reasons. We want to extend a special word of gratitude towards Ian Smith and Zeau Ismail. Ian has been with the Board since 2009 and has played an important role as treasurer over the years. His positive attitude and smile will be missed. Zeau joined the Board in 2011 and held positions as Director and Vice-Chair. His no-nonsense approach was always appreciated. We also want to extend our thanks to Laura Walsh, Sarah Violante and David Boersma for their work and dedication to the agency over the past three years.

We also wish to acknowledge the continued support of our primary funders, the Ministry of Children, Community and Social Services, United Way Niagara and to all of our donors. Your generous contributions assist the agency to continue to deliver high-quality services and supports.

France Vaillancourt Fred Cipryk
Executive Director President

Poem



How has Covid-19 affected me?

Clement Bezemer

At the table I sit, this pandemic is crazy,
that I will admit

Well, I am doing stuff, this pandemic is tough

Like a poker player go ahead call my bluff

I guess everyone agrees with me when I say I've
had enough

Before the pandemic for me breakfast, it was
mostly cereal

I put on a smile and change up my
breakfast routine

With the pandemic crazy stuff I have seen

Poetry you might say is my art, going in to Sobeys,
everyone grabs a sanitized cart, a Keizer
and sanitizer

Some things won't go back to the way they were

Not working at Sobeys, Jodie and I enjoy the
vegetable garden

The farmers are in the fields

While people in Sobeys are behind a plastic shield

Staying 2m apart

Hand washing is what they recon, 15-20 seconds

Weird not going to church but watching it online

No matter where you are, you can still give
God praise

Even in your PJs

No fireworks going kaboom

Another cool thing is on my iPad I got Zoom

What I miss the most is not working

At lunch and dinner microwave goes ding

I miss going to church and being on the
Praise Team

People on the mic can hear me sing

I miss going to see grandpa Nicholls at the
Retirement Home a couple times a week

We did talk to grandpa on the phone

Also with time off, we got into some cool crafts

Like for instant birdhouses

I guess another thing I hate is not seeing our
niece Sophia graduate high school

This pandemic is not cool

I guess what I look forward to is things getting
somewhat back to normal

Maybe not wearing an uncomfortable mask

Got to give props to the frontlines they
wear it 24/7

And another thing I hope to do is stuff like Special
Olympics Sports

Workouts at the YMCA, and seeing family and
friends more and not just on screen

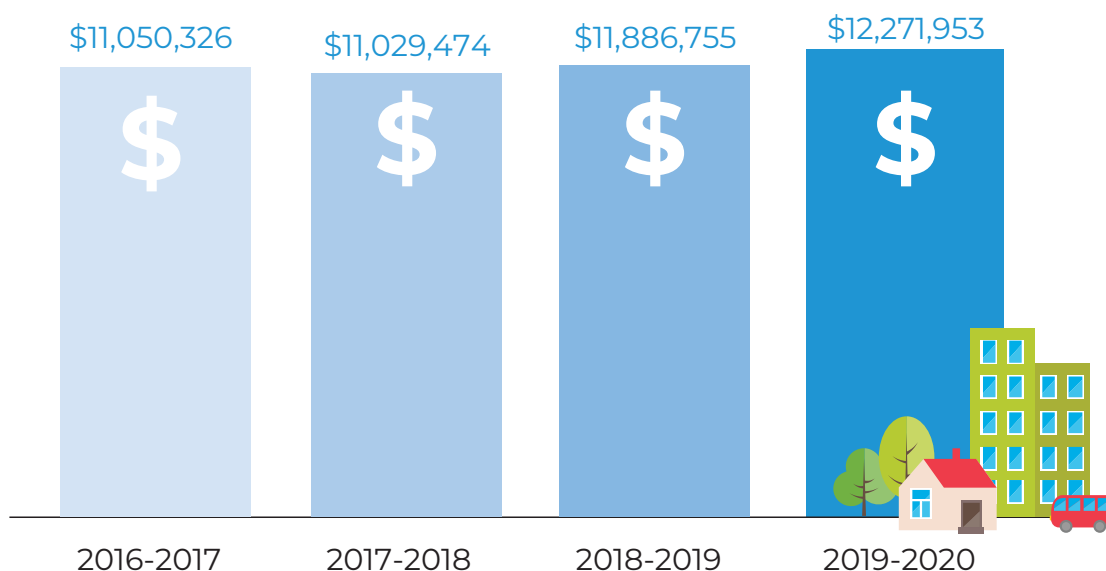


Our Impact.

2019-2020



People may be accessing more than one service.



Agency Funding

Statement of Changes in Net Assets

year ended March 31, 2020 (in Canadian dollars)

Unrestricted Surplus	Operating Fund \$	Capital Fund \$	2020 \$	2019 \$
Net assets, beginning of year	(765,849)	1,989,325	1,223,476	1,371,209
Excess (deficiency) of revenue over expenditures	(1,751)	1,517	(234)	(126,774)
Transfer out to Internally Restricted Children's Program reserve	(76)	-	(76)	(20,959)
Transfers between funds	(56,895)	56,895	-	-
	(58,722)	(58,412)	(310)	(147,733)
Net assets, end of year	(824,571)	2,047,737	1,223,116	1,223,476

Internally Restricted Children's Residential Program Reserve	Operating Fund \$	Capital Fund \$	2020 \$	2019 \$
Net assets, beginning of year	85,890	-	85,890	64,931
Transfer in from unrestricted surplus	76	-	76	20,959
	76	-	76	20,959
Net assets, end of year	85,966	-	85,966	85,890

See accompanying notes to the financial statements.

Statement of Operations

year ended March 31, 2020 (in Canadian dollars)

Revenue	Ministry Funded Programs	Non- Ministry Funded Programs	Capital Fund \$	2020 \$	2019 \$
Province of Ontario Grants					
Ministry of Children, Community and Social Services	8,440,494	-	-	8,440,494	8,386,921
Third party fee for service	-	-	-		
Children's Housing Program	-	432,053	-	432,053	582,568
Passport flow-through funding	-	670,543	-	670,543	487,696
United Way grants	21,500	8,000	-	29,500	29,500
Program revenues	1,407,701	495,479	23,284	1,926,464	1,822,565
Program revenues - internal transfers	50,740	160,522	160,164	371,456	64,219
Other grants, donations and membership fees	103,662	282,148	15,399	401,209	450,731
	10,024,097	2,048,775	198,947	12,711,719	11,824,200

Expenditures	Ministry Funded Programs	Non- Ministry Funded Programs	Capital Fund \$	2020 \$	2019 \$
Amortization	-	-	197,330	197,330	166,610
Homeshare and support fees	314,694	-	-	314,694	321,385
Insurance	94,745	5,031	-	99,776	94,370
Interest	75,574	8,311	-	83,885	79,477
Occupancy costs, repairs and maintenance	676,188	290,227	-	968,415	873,918
Program costs	435,687	83,326	-	519,013	596,357
Purchased services	748,653	813,892	-	1,562,545	1,550,692
Respite fees	126,635	-	-	126,635	89,723
Salaries and benefits	7,211,759	804,682	-	8,016,441	7,839,711
Staff training	32,939	990	-	33,929	57,908
Vehicle operation and travel	310,358	40,932	-	351,290	280,823
	10,027,232	2,047,391	197,330	12,271,953	11,950,974
Excess (deficiency) of revenue over expenditure	(3,135)	1,384	1,517	(234)	(126,774)

See accompanying notes to the financial statements.

Statement of Financial Position

year ended March 31, 2020 (in Canadian dollars)

Current Assets	Program Fund \$	Capital Fund \$	2020 \$	2019 \$
Cash and cash equivalents	54,228	20,756	74,984	13,762
Accounts receivable	231,665	-	231,665	379,299
Sales tax recoverable	79,367	-	79,367	113,664
Prepaid expenses	75,992	-	75,992	45,465
Government subsidies receivable		-		13,500
	441,252	20,756	462,008	565,690
Property and equipment	-	5,915,543	5,915,543	6,038,051
	441,252	5,936,299	6,377,551	6,603,741
Current Liabilities	Operating Fund \$	Capital Fund \$	2020 \$	2019 \$
Line of credit	395,00	-	395,000	200,000
Accounts payable and accrued liabilities	634,223	-	634,223	992,406
Deferred revenue	150,634	-	150,634	53,243
Current portion of mortgages payable	-	44,739	44,739	42,269
Current portion of loans payable		100,458	100,458	99,677
	1,179,857	145,197	1,325,054	1,387,595
Mortgages payable	-	287,815	297,915	333,008
Loans payable	-	1,263,449	1,263,449	1,381,671
Due to the Ministry of Children, Community and Social Services	-	2,192,101	2,192,101	2,192,101
	1,179,857	3,888,562	5,069,419	5,294,375
Commitments and Contingencies Net Assets	Operating Fund \$	Capital Fund \$	2020 \$	2019 \$
Unrestricted surplus (deficit)	(824,571)	2,047,737	1,223,188	1,223,476
Internally Restricted Children's Residential Program reserve	85,966	-	85,996	85,890
	(738,605)	2,047,737	1,309,132	1,309,366
	441,252	5,936,299	6,377,551	6,603,741

See accompanying notes to the financial statements.

Through our eyes COVID-19...



Angela Keegan

I have been keeping busy, doing things I would normally do. I still get to do my job every Thursday, delivering flyers, I just have to wear a mask to stay safe. I miss seeing all my friends, I still get to call them everyday which makes me happy. Momentum choir practice has been different; I now get to do it online twice a week. I purchased myself some headphones so I can participate in my room independently. I also purchased myself some outdoor games to play in the backyard. I miss going to the YMCA to swim and exercise, I follow some videos on YouTube to keep fit. I keep busy in the gardens, watching the flowers and fresh vegetables grow! I am also getting really good at assisting in cooking our meals on the BBQ. I love the Karaoke machine Cheryl bought for us, as I miss singing Thursdays at The Hopkin's. My housemate Rose and myself do lots of crafts, she misses her art class, and we both really miss the dollar store trips. Tim Horton's trips just aren't the same, and I can't enter a store to do my weekly lottery. This makes me feel angry at times. There are days I also feel sad and anxious, I don't get the answers to some of my questions, like when will I be able to go into a certain store, or when can I get my hair cut. Overall I am happy and healthy and can't wait to get back to my normal routines.

Jodie Bezemer

I have been at home with my husband since March. I miss seeing my coworkers, friends and staff a lot. Seeing them every day made me feel happy. We have spent so many years together, they are like family to me.

My husband and I look forward to going back to work so we can start to save for vacations again. What I miss most of all is seeing my family and going to celebrations. My family and in-laws are really important to me, being able to see them now even if it's every once in a while has made it easier. Social distancing is different but we are trying to make it work. I really miss my Grandpa who lives in a retirement home.

Clem and I started are growing a vegetable garden at Livingston. We have lettuce, tomatoes, cucumber, carrots, celery, broccoli, onions and peppers. We walk over and water it every day. The garden will help us to stay healthy, keep us out of the grocery store and help us to save money.

Clem and I have been enjoying church services online together. We look forward to the day when we are back in church – but for now it will due.

This year my birthday was very different. My husband and family surprised me with a surprise drive by birthday celebration. It was not what I was used to but I was grateful for everything everyone did to make me feel special.

In the future I look forward to working, going back to my classes; especially Makayla's I really miss going on trips, pampering myself and learning about healthy eating, seeing my relatives more, going swimming and hugging and kissing my family.





Roberta Fitzpatrick

I feel good staying at home, at my age I need to watch myself and stay healthy.

I use my iPad to watch the oldies, videos on steam engines. I read the newspaper, get my housework done and now a little bit of shopping with Leah. I chat with my brothers often, we take turns calling each other and checking in.

I feel better now that we can go out a bit, I can't wait to get my hair cut this coming week.

I really miss coming by the office, computer class, my friends and bowling. I keep in touch with how everyone is doing through Leah. I miss our Self Advocacy meetings and talking with everyone – I can't wait to get back to business.

I keep myself healthy, occupied and clean.



Heather Allen

So much has happened this year. We have a virus going through the world I love and care about. It has taught me patience, how to get along in a house with 5 people and 1 dog. I'm learning from this yes, I miss all I do, all I see, all the classes I go to. It has been a road I don't want to keep going on much longer. It has been a tough road for all of us. With the changes I am hoping to be in my own home soon and to see my friends and do all I do. I am excited about all of our futures.

My MOM is an angel she has kept us all safe here. I have all my family here, I have staff come see me when they can.

Cheryl Kvarv

I have been keeping busy, doing things I would normally do, in a slightly different way. My staff have been a great help! We have been doing some online shopping, I miss the mall a lot. I purchased a Karaoke machine for myself and housemates, I miss singing Thursday's at The Hopkins. I also purchased myself an outdoor screen projector to watch movies outside. I miss the movie theatre also. I would go monthly with my friend. It has been hard not being able to see my friends and family. I email my mom more often since I have the time. She has been busy finding things to do around the house. We both have been doing some gardening, flowers and vegetables. I get to Skype with my sister when she has the time as she is a frontline worker. I have been doing a lot more cooking with my staff, I even placed a curbside pick up for dinner one night, it was really cool! I'm enjoying the long van rides and trips through the Tim Hortons drive through to get out of the house. However, at times I feel a little sad, and worried about everything. Overall I am happy and healthy and hope for better days ahead.



How are we supporting our residents and families during changing times?

The COVID-19 pandemic has changed how the agency delivers supports and services. Many programs were suspended and MCCSS imposed strict guidelines to mitigate the risk of people supported and staff from contracting the virus.

Still, because of our dedicated employees, residential programs continued without disruption, and the new COVID-19 guidelines required some new ways of supporting people. For instance, visits from family and friends have taken place outdoors, some activities are now offered virtually, and people are pursuing new talents when they might not have otherwise. As we look to reopen programs in the weeks and months ahead, our resiliency will enable us to continue to adapt and reimagine how supports and services are delivered to better meet the needs and goals of people supported by the agency.



Thank you for your support!

Donor List 2019

A&D Automotive	Diane Girard	Joan & Alexander Macdonald
AGMN	Douglas & Kerry Fast	Judy Meldrum
Albert Alma	Duane Timbers	Kerman Car Wash
All in One Cleaning Supplies	Ever Hopeful Fund	Kiwanis Club of West Lincoln
Art's Carpet Services	Extreme Partitions	Liane McGregor
Barbara Mihowich	Frank & Lois Falconer	Lori & Terry Lehne
Benevity Community Impact Fund	Fred & Judith Evans	Louwes Windows & Siding
Blaney McMurtry LLP	Fred Cipryk	M.Holmwood Registered Massage Therapy
Brenda & Robert Haylor	Gary Niven	Major Refrigeration Ltd.
Central Public School	Gillian Mosca	Mary & Brian Gawrylash
Charles Hopkins	Global Horticultrual Inc.	McIntyre Electric
Christine & Michael Hahn	Go Easy Care	Meester Insurance
Christine Forrest	Grimsby Chrysler	Michael Robertson
Dagmar Butler	Harold and Deborah Dutton	Muriel Smith
Dan & Margaret Zavitz	Health Source Plus	My Tribute Gift
Davies Environmental Ltd.	Holly & Robert Dowd	Newport Landscaping
Debbie Kostuk	Homes by DeSantis	
Diane Abfel	Insultint	
	Jeffrey Osborne	
	Jim & Lisa Heywood	



Board of Directors 2019-2020

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Lilia Masternak
Vice Chair

Ian Smith
Treasurer

Bianca Gagnon
Secretary

Zeau Ismail

David Boersma

Jeff Osborne

Thomas Ayers

Robert Josefchak
(Recruited mid-year)

Sharon Yan
(Recruited mid-year)

NewTech
Janitorial
Services

Niagara Outdoor
Landscaping

Nickerson
Customs Inc.

Ontario Power
Generation

Patricia Barnes

Paula Komenda
& Sean Grant

Philbrick Farm &
Garden

RBC Foundation

Regional Auto
Collision

Rexroth Bosch
Group

Robert Urquhart

Rockway
Vineyards Golf
Course

Rotary Club of
Grimsby

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Sergio's Painting

ServiceMaster of
St. Catharines

Sharon & Barbara
Grimstead

Sharon & Cecil
Rogers

Sigrid Smith

Stevenson
Sprinkler

The Fleck Family

The Harold
E. Ballard
Foundation

Thomas Gold
Pettingill LLP

Travale Tire
Service/Tirecraft

Trillium Support
Services Inc.

Two Men and
a Truck/
Drinkwater Inc.

United Way of GT

Universal Motion

Vicky Schutte

Virginia Gibson

Well Preserved

William & Lynn
Forrest

William & Lynn
Hope



Employee Service Awards 2020

Five Years:

Nicole Bradley
Trevor Caron
Misale, Lauren
Samantha Morris
Sibekithemba
Ngwenya

Ten Years:

Amanda Moyer
Vanessa Rumsby

Fifteen Years:

Melissa Candler
Amy Clark
Nicola Harris
Tammy Triemstra

Twenty Years:

Bradley Warner

Twenty Years:

Bradley Warner

Twenty Five Years:

Amy Lacasse
Leah Maragoudakis
Holly Nolan

Thirty Years:

Caroline Copeland
Janet Gregoire
Kelly Konkle
Susan Matley
Tracey Rohrer
Nancy Thomas
Cori Vanderscheer

Thirty Five Years:

Teresa D'erchia
Jane Lovell

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