



Inspiring Possibilities

Annual Report 2020-2021



COMMUNITY LIVING 
Grimsby, Lincoln and West Lincoln
Inspiring Possibilities

Leaders' Message



France
Vaillancourt

Community Living Grimsby, Lincoln and West Lincoln's 2020/21 fiscal year began much like the previous year ended. The COVID-19 virus was at the forefront of agency activities and, unfortunately, many of our stakeholders bore the brunt of its impact. While our residential programs remained open, day and respite programs, transportation, and other offerings were either reduced or closed altogether.



Lilia
Masternak

Due to government-imposed restrictions, many people supported by the agency were left housebound. Our direct support professionals still provided high-quality supports and services, but with the added requirement of wearing personal protective equipment and ensuring other safeguards were met. Sadder still, families were segregated from their loved ones for extended periods of time.

COVID-19 did its best to deter all aspects of living within the community, but the agency remained steadfast and learned to pivot.

Direct support professionals demonstrated courage and compassion for people supported. They did so while ensuring homes and other agency sites were sanitized daily, and their co-workers and people supported were screened for symptoms of the virus. Employees were committed to doing their utmost



to make sure people supported received the best out of life despite the lockdowns and restrictions experienced throughout the pandemic.

The agency experienced a small COVID-19 outbreak in November of 2020. Prior to then and since, employees have done a masterful job mitigating the risks of the virus. Niagara Region Public Health has been helpful with the promotion and implementation of health and safety guidelines, and it was instrumental in coordinating vaccination opportunities for people supported and employees.

Staff members from our various program sites, along with management, also developed and implemented virtual programming. Suddenly, everyone became an expert with Zoom and other video conferencing platforms. Staff members assisted people to harness technology to stay connected with family and discover new talents, activities, and friendships.

The communities of West Niagara continued to go above and beyond despite the pandemic by providing the agency with masks and other personal protective equipment, as well as financial contributions. Their kindness was well demonstrated and appreciated.

Community Living Grimsby, Lincoln and West Lincoln wishes to acknowledge the continued support from the Province of Ontario and the Ministry of Children, Community and Social Services (MCCSS) in particular. The guidance and financial flexibility from MCCSS ensured the agency's core supports and services were maintained, and the wage enhancement was well received by direct support professionals. It is hoped that the government will make permanent the additional funds that have been available to frontline employees throughout the pandemic.

Board of Directors 2020-2021

Lilia Masternak

President

Thomas Ayers

Vice-President

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Secretary

Fred Cipryk

Past President

Jeffery Osborne

Robert Josefchak

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Rajesh Ravisankar

Richard Doyle

Directors

Bianca Pisani

Director (on leave)

COVID-19 taught us that people supported by the agency, their families, and staff are resilient and undeterred by the virus. Fun is still being had, laughter is still being heard, and joy is still being experienced.

A lot of sacrifices were made over the past year. However, as vaccination rates continue to climb, more businesses reopen, and opportunities to actively participate in the community increase, we are keen to have terms such as social distancing, PPE, and curbside pickup become a distant memory.

Looking ahead, Community Living Grimsby, Lincoln and West Lincoln's Board of Directors and its employees are committed to assisting people and families return to the supports, activities, and relationships they previously enjoyed.

We hope you will join us in our efforts.

France Vaillancourt
Executive Director

Lilia Masternak
President

Residential capacity expanded

The Cherry Heights residential program in Beamsville opened in October of 2020 and welcomed three young men, two of whom transitioned from the agency's children's home.

Also that month, two gentlemen moved into a lower level apartment on Aspen Drive in Grimsby. Their new home was made possible thanks to funds raised from the Trivia Extravaganza event the year prior and from the many generous donors who contributed financially along the way.

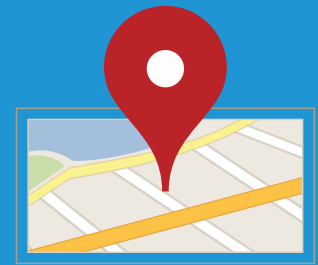
Community Living Grimsby, Lincoln and West Lincoln also created the Friendly Housemates program, a residential model that assisted tenants with and without a disability who chose to live together in a multi-bedroom home in Beamsville. For two of the program's participants, it was their first experience of living on their own. While the program is on hiatus, the agency intends to reinstitute the housing model in the future.

Agency on its way to being accredited

In 2017, Community Living Grimsby, Lincoln and West Lincoln embarked on a path to enhance the quality of services and supports offered. The agency sought the assistance of FOCUS Accreditation to help with this endeavour.

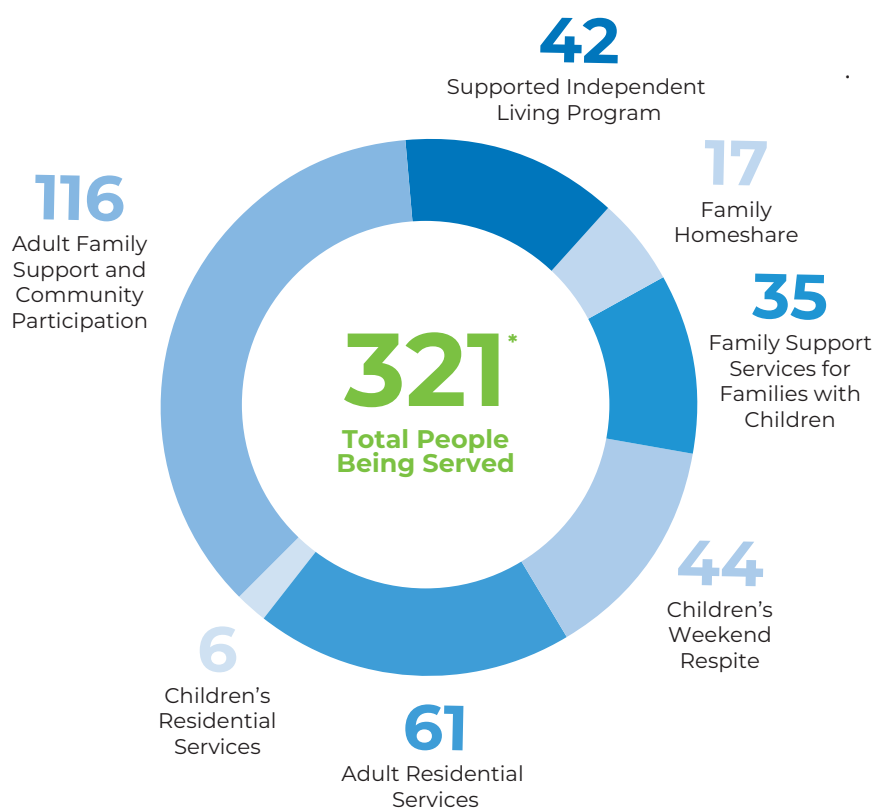
With the assistance of a committee led by staff and people supported, the organization's policies and practices were scrutinized against FOCUS' core and sector-specific domains.

The necessary information was submitted to FOCUS earlier this year, and validators will be onsite in the fall to review the organization's operations firsthand. To be accredited, the agency will have to meet or exceed 75% in each of the 15 domains. We look forward to sharing the results with all stakeholders once they become available.



Our Impact.

2020-2021



*People may be accessing more than one service.

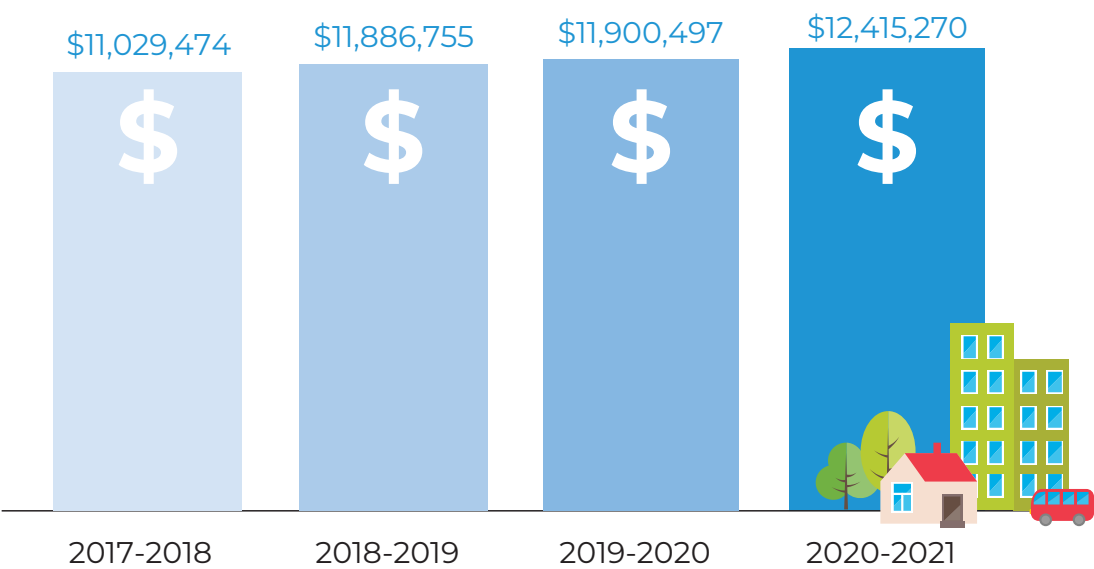
People supported, staff get vaccinated for COVID-19

A multi-agency partnership with Niagara Region Public Health resulted in many people who are living with an intellectual disability rolling up their sleeves for their first dose of the COVID-19 vaccine in March of 2021.

Over six hours, approximately 100 people supported through Community Living Grimsby, Lincoln and West Lincoln’s residential programs visited the Seymour Hannah Sports and Entertainment Centre in St. Catharines to get their jab. They received their second dose in June of 2021.

The agency was very appreciative of employees’ efforts in coordinating and supporting people to receive their vaccinations.

Agency Funding



Statement of Financial Position

year ended March 31, 2021 (in Canadian dollars)

Current Assets	Program Fund \$	Capital Fund \$	2021 \$	2020 \$
Cash and cash equivalents	29,501	20,794	50,295	74,984
Accounts receivable	548,632	-	548,632	231,665
Prepaid expenses	47,011	-	47,011	75,992
Sales tax recoverable	121,989	-	121,989	79,367
	747,133	20,794	767,927	462,008
Capital assets (Note 3)	-	5,720,135	5,720,135	5,915,543
	747,133	5,740,929	6,488,062	6,377,551

Current Liabilities	Operating Fund \$	Capital Fund \$	2021 \$	2020 \$
Line of credit (Note 7)	-	-	-	395,00
Accounts payable and accrued liabilities	1,105,588	-	1,105,588	480,380
Deferred revenue	143,253	-	143,253	150,634
Current portion of mortgages payable (Note 6)	-	47,140	47,140	44,739
Government remittances payable	183,107	-	183,107	153,843
Current portion of long-term debt (Note 7)	-	942,093	942,093	100,458
	1,431,948	989,833	2,421,781	1,325,054
Long-term debt (Note 7)	-	314,334	314,334	1,263,449
Mortgages payable	-	241,663	241,663	287,815
Due to the Ministry of Children, Community and Social Services (Note 5)	-	2,192,101	2,192,101	2,192,101
	1,431,948	3,737,931	5,169,879	5,068,419

Commitments Net Assets	Operating Fund \$	Capital Fund \$	2021 \$	2020 \$
Unrestricted	(772,995)	2,002,988	1,230,003	1,223,166
Internally restricted children's residential program reserve	88,180	-	88,180	85,966
	(684,815)	2,002,998	1,318,183	1,309,132
	747,133	5,740,929	6,488,062	6,377,551

See accompanying notes to the financial statements.

Statement of Operations

year ended March 31, 2021 (in Canadian dollars)

Revenue	Ministry Funded Programs	Non- Ministry Funded Programs	Capital Fund \$	2021 \$	2020 \$
Province of Ontario grants					
Ministry of Children, Community and Social Services	9,620,670	-	-	9,620,670	8,440,494
Third-party fee for service					
Children's housing program	-	403,191	-	403,191	432,053
Passport flow-through funding (Note 9)	-	583,125	-	583,125	670,543
United Way grants	17,037	2,000	-	19,037	29,500
Program revenues (Note 8)	1,160,7058	299,648	1,700	1,461,406	1,926,464
Program revenues - internal transfers (Note 14)	(400,596)	249,836	150,760	-	-
Other grants, donations and membership fees	276,769	44,743	15,380	336,892	401,209
	10,673,938	1,582,543	167,840	12,424,321	11,900,263

Expenditures	Ministry Funded Programs	Non- Ministry Funded Programs	Capital Fund \$	2021 \$	2020 \$
Amortization	-	-	195,408	195,408	197,330
Insurance	112,125	4,599	-	116,724	99,776
Interest	43,586	8,373	-	51,959	83,885
Occupancy costs, repairs and maintenance	855,107	28,112	-	883,219	594,959
Program costs	497,397	56,554	-	553,951	519,013
Purchased services	801,599	774,513	-	1,576,113	1,562,545
Respite fees	191,170	-	-	191,170	126,635
Salaries and benefits	7,486,752	636,568	-	8,123,320	8,016,441
Staff training	27,021	-	-	27,201	33,929
Vehicle operation and travel	264,221	31,224	-	295,445	351,290
Homeshare and support fees	392,473	8,467	-	400,940	314,671
	10,671,451	1,548,410	195,408	12,415,270	11,900,497
Excess (deficiency) of revenue over expenditure	2,487	34,133	(27,568)	9,051	(234)

See accompanying notes to the financial statements.

Statement of Changes in Net Assets

year ended March 31, 2021 (in Canadian dollars)

Unrestricted Surplus	Pogram Fund \$	Capital Fund \$	2021 \$	2020 \$
Net assets, beginning of year	(738,605)	2,047,737	1,309,132	1,309,366
Excess (deficiency) of revenue over expenditures	36,619	(27,568)	9,051	(234)
Transfers between funds	17,171	(17,171)	-	-
Net assets, end of year	(684,815)	2,002,998	1,318,183	1,309,132

Statement of Cash Flow

year ended March 31, 2021 (in Canadian dollars)

Cash Flow	2021 \$	2020 \$
Cash provided by (used for) the following activities operating		
Excess (deficiency) of revenue over expenses	9,051	(234)
Amortization	195,408	197,330
	204,459	197,096
Changes in working capital accounts		
Accounts receivable	(316,967)	147,634
Sales tax recoverable	(42,622)	34,297
Government subsidies receivable	-	13,500
Prepaid expenses	28,981	(30,527)
Accounts payable and accrued liabilities	654,472	(358,183)
Deferred revenue	(7,379)	97,391
	520,994	101,208
Financing		
Increase in the line of credit	-	195,000
Repayment of the line of credit	(395,000)	-
Repayment of mortgages and loans payable	(150,633)	(160,164)
	(545,633)	34,836
Investing		
Purchase of capital assets	-	(74,822)
Increase (decrease) in cash	(24,689)	61,222
Cash, beginning of year	74,984	13,762
Cash, end of year	50,295	74,984

See accompanying notes to the financial statements.

Thank you for your support!



Donor List 2020

Stobbe Family

A&D Automotive

The Benevity
Community Impact
Fund

Ontario Power
Generation

United Way Greater
Toronto

United Way of Halton
& Hamilton

United Way East
Ontario

Rick Robichaud

Sandra Siemens

Beamsville Medical
Pharmacy

Jim & Tanya Anderson

Barb Mihowich

James & Yolanda
Deboer

Charles Hopkins

Canada Helps

United Way Niagara

Christinus & Barbara
Diethelm

Owen & Sandra
Romagnoli

Rona

Service Master of
St. Catharines

Sigrid Smith

Helen Yule

Lenora Watson

Myra McRae

Virginia Gibson

Michael Robertson

Joyce Forrest

Dan & Margaret Zavitz

Grimsby Chrysler

Lincoln BioTech





Employee Service Awards 2021

Five Years:

Kristen Atkins
Nicole Bradley
Raya Ghuneim
Jessica Kulikowski
Caitlin Perron
Chantal Rouleau
Anna Sliwinski
Janette Travis

Ten Years:

Nathan Black
Rebecca Jackson

Fifteen Years:

Cheryl Edwards
Kim High
Samantha Rolfe

Twenty Years:

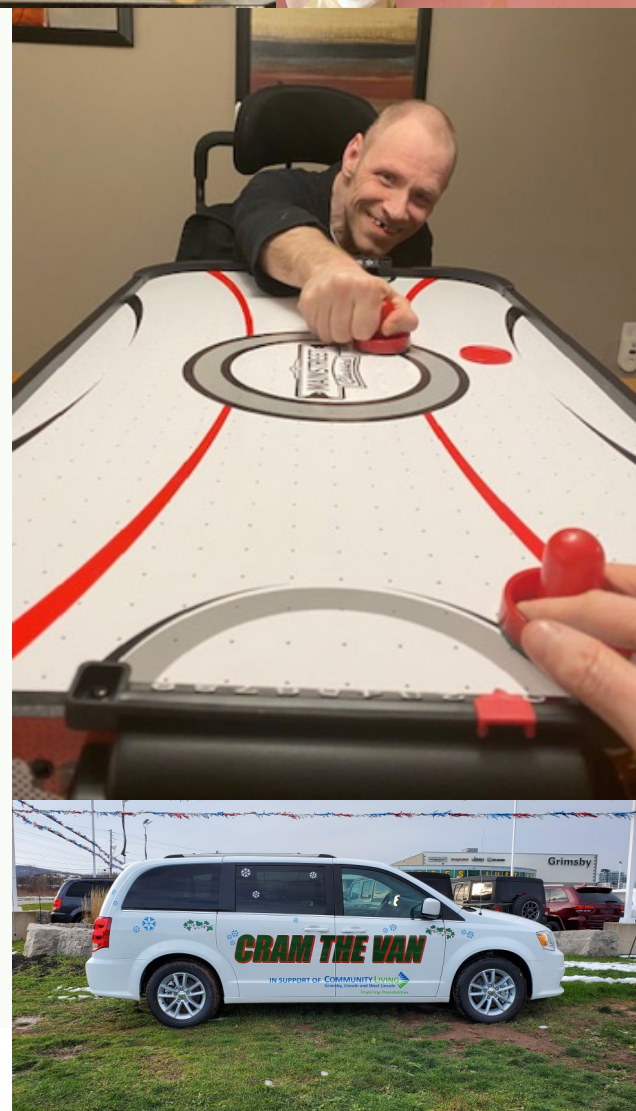
Gillian Mosca
Teresa Vellenga

Twenty Five Years:

Katherine Craftchick
Gary Thompson

Thirty Years:

Debbie Bray
Marsha Kostuk-Snyder
Cathy Marino
Jennifer Thompson



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cl-grimsbylincoln.ca

