

Inspiring Possibilities

Annual Report 2018-2019



COMMUNITY LIVING
Grimsby, Lincoln and West Lincoln
Inspiring Possibilities



cl-grimsbylincoln.ca

Warm Thanks!

And message from your board.



France
Vaillancourt

2018-2019 was an exciting year! We are in the second year of our strategic plan, focusing on embracing innovation and service excellence, ensuring sustainability by maximizing financial resources, enhancing the organization's HR capacity, and building on the strengths of the Board of Directors.



Fred Cipryk

In line with our strategic plan, the agency embarked on a year-long person-centred journey with Helen Sanderson and Associates Canada last October. By adopting their practices, we are ensuring that we focus on the needs and goals of the people we support and their families, as well as our employees. This approach is now being felt across the organization and ensures that everyone we support has positive control over the lives they have chosen for themselves. Together, we are striving to achieve person-centred change!

We have continued to improve and enhance how we offer supports to people and their families by utilizing our resources more effectively and building meaningful partnerships with others who share our passion.

The agency faced many challenging situations this year, and we want to take this opportunity to recognize our staff. These difficulties were easier to overcome thanks to the commitment and dedication demonstrated by the passionate employees of



Community Living Grimsby, Lincoln and West Lincoln. By bringing their positive attitude to work every day, they made projects easier to execute, changes became less challenging to implement, and problems were solved in a timely and effective manner. Thank you for all your hard work!

The Board would like to take this opportunity to thank Christine Hahn, our Past President. Christine has served on the Board for the past 11 years in different roles. Our achievements over the years wouldn't have been possible without you being part of the group. Thank you for volunteering your time and for your dedication to the people we support.

We also wish to acknowledge the continued support of our primary funder, the Ministry of Children, Community and Social Services and to all of our donors. Your generous contributions helped us deliver excellent services to the people we support.

France Vaillancourt Fred Cipryk
Executive Director President

Board of Directors 2018-2019

Fred Cipryk
President

Christine Hahn
Past President

Zeau Ismail
Vice President

Ian Smith
Treasurer

David Boersma
Secretary

Chris Smith
Member At Large

Lilia Masternak

Sarah Violante

Laura Walsh

Bianca Gagnon

Jeff Osborne

Thomas Ayers

Poem

A day at the Legislature



Clement
Bezemer

On Monday, May 6, Ron, Roberta, Erin, and myself
went to Toronto

Ye ha!

Left at 9:30, I had my coffee for kicks

Oh what a thrill I had multigrain Cheerios

So sorry no Trix.

I knew I needed this day off

Going to talk to Sam Oosterhoff,

On the way down a lot of talkin' and a lot of walkin'

So much to remember not sure where to begin,

I was so happy, I have to brag,

We took a picture of chocolate using a hashtag

I have this great big grin

Not to do a rap or poetry,

Would be a sin

And being part of self-advocates, not doing poetry
is something I would hate,

This experience was great

It was down in Toronto, clear day no snow

Meeting others from Community Livin' Ontario

Our GPS told us where to go, don't you know

Took a shower and got dressed, smell pretty in
order to go through the doors you talk to security.

It was fun I hate to brag

We all got a name tag

Coffee I did sip,

With the tag you got a clip

Chocolate bars we did take

For Sam to give him a break

It was at Queen's park

Not sure what time we are going home

Hopefully before dark

A snack I did pack
Put it in my backpack
Bag and coat I did check
Did not want to cause trouble and get into heck
I know I may be wrong but I am correct, hey no disrespect,
Lunch was a meet and greet, no place to sit
People moving around by using their feet
It was no joke I had sandwiches and coke
Throw your garbage in a bin
I look over see Kathleen Wynne

I have been at my job for years it's a keeper,
Going into the Legislature, where they say
Mr/Mrs Speaker
My job is minimum wage
People down by the speaker are called a Page

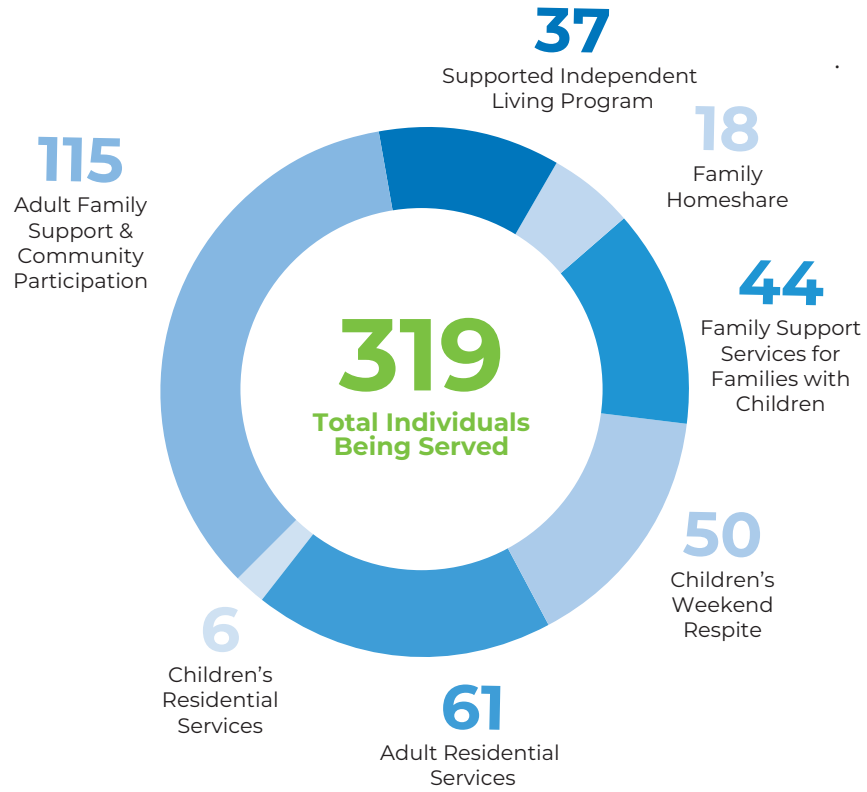
It was cool in the gallery
Some schools there
Now there is some class
We mentioned to Sam some issues
Not sure if my poetry is funny enough you
need tissues
Some things we need is more low-income
housing
It cost a pretty bling bling
Buying a house or rent ain't funny
It costs people, who make a minimum wage some
money, or pretty penny

I'd rather rent
Doing my rap or poetry, I am in my element
Thank you for listening
You are all heaven sent
Ladies and gents, this is from Clement

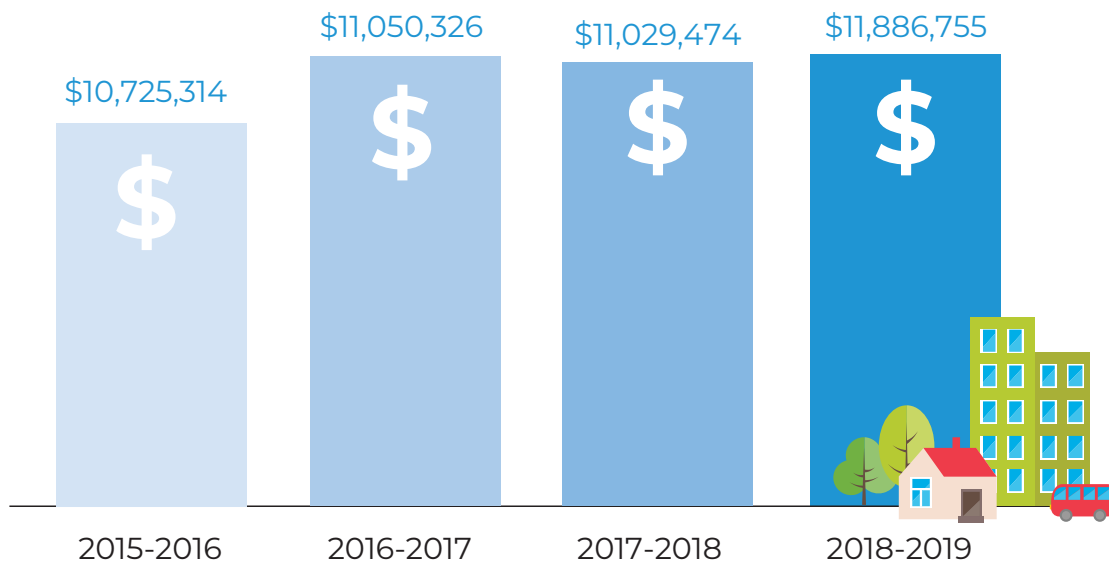


Our Impact.

2018-2019



Individuals may be accessing more than one service.



Agency Funding

Statement of Changes in Net Assets

year ended March 31, 2019 (in Canadian dollars)

Unrestricted Surplus	Operating Fund \$	Capital Fund \$	2019 \$	2018 \$
Net assets, beginning of year	(649,236)	2,020,445	1,371,209	1,502,079
Deficiency of revenue over expenditures	24,558	(151,332)	(126,774)	(118,334)
Transfer out to Internally Restricted Children's Program reserve	(20,959)	-	(20,959)	(12,536)
Transfers between funds	(120,212)	120,212	-	-
	(116,613)	(31,120)	(147,733)	(130,870)
Net assets, end of year	(765,849)	1,989,325	1,223,476	1,371,209

Internally Restricted Children's Residential Program Reserve	Operating Fund \$	Capital Fund \$	2019 \$	2018 \$
Net assets, beginning of year	64,931	-	64,931	52,395
Transfer in from unrestricted surplus	20,959	-	20,959	12,536
	20,959	-	20,959	12,536
Net assets, end of year	85,890	-	85,890	64,931

See accompanying notes to the financial statements.

Statement of Operations

year ended March 31, 2019 (in Canadian dollars)

Revenue	Operating Fund \$	Capital Fund \$	2019 \$	2018 \$
Province of Ontario Grants				
Ministry of Children, Community and Social Services	8,620,671	-	8,620,671	8,152,338
Third party fee for service				
Children's Housing Program	582,568	-	582,568	635,093
Passport flow-through funding	487,696	-	487,696	364,559
Other	-	-	-	6,900
United Way grants	29,500	-	29,500	29,498
Program revenues	1,822,565	-	1,822,565	1,628,687
Other grants, donations and membership fees	201,703	-	201,703	71,687
Interest income	-	-	-	2,907
Other income	-	15,278	15,278	19,471
	11,744,703	15,278	11,759,981	10,911,140
Expenditures	Operating Fund \$	Capital Fund \$	2019 \$	2018 \$
Administration	46,169	-	46,169	65,279
Amortization	-	166,610	166,610	118,333
Contracts	585,035	-	585,035	410,696
Client participation wages	-	-	-	31,821
Homeshare and support fees	321,385	-	321,385	348,086
Insurance	94,370	-	94,370	80,683
Interest	79,477	-	79,477	68,533
Occupancy costs, repairs and maintenance	873,918	-	873,918	951,112
Program costs	550,188	-	550,188	337,542
Purchased services	901,438	-	901,438	655,575
Respite fees	89,723	-	89,723	121,639
Salaries and benefits	7,839,711	-	7,839,711	7,471,919
Staff training	57,908	-	57,908	40,955
Vehicle operation and travel	280,823	-	280,823	327,301
	11,720,145	166,610	11,886,755	11,029,474
Excess (deficiency) of revenue over expenditure	24,558	(151,332)	(126,774)	(118,334)

See accompanying notes to the financial statements.

Statement of Financial Position

year ended March 31, 2019 (in Canadian dollars)

Current Assets	Operating Fund \$	Capital Fund \$	2019 \$	2018 \$
Cash and cash equivalents	13,762	-	13,762	273
Accounts receivable	379,299	-	379,299	306,438
Sales tax recoverable	113,664	-	113,664	100,229
Prepaid expenses	45,465	-	45,465	55,332
Government subsidies receivable	13,500	-	13,500	99,625
	565,690	-	565,690	561,897
Property and equipment	-	6,038,051	6,038,051	6,204,661
	565,690	6,038,051	6,603,741	6,766,558
Current Liabilities	Operating Fund \$	Capital Fund \$	2019 \$	2018 \$
Bank indebtedness	-	-	-	283,689
Line of credit	200,000	-	200,000	95,000
Accounts payable and accrued liabilities	992,406	-	992,406	674,421
Deferred revenue	53,243	-	53,243	92,819
Due to Community Living - Grimsby, Lincoln and West Lincoln Foundation	-	42,269	42,269	40,166
Current portion of mortgages payable	-	99,677	99,677	99,226
Current portion of loans payable	1,245,649	141,946	1,387,595	1,285,321
	1,145,929	139,392	1,285,321	981,625
Mortgages payable	-	333,008	333,008	375,686
Loans payable	-	1,381,671	1,381,671	1,477,310
Due to the Ministry of Children, Community and Social Services	-	2,192,101	2,192,101	2,192,101
	1,245,649	4,048,726	5,294,375	5,330,418
Commitments and Contingencies	Operating Fund \$	Capital Fund \$	2019 \$	2018 \$
Net Assets				
Unrestricted surplus (deficit)	(765,849)	1,989,325	1,223,476	1,371,209
Internally Restricted Children's Residential Program reserve	85,890	-	85,890	64,931
	(679,959)	1,989,325	1,309,366	1,436,140
	565,690	6,038,051	6,603,741	6,766,558

See accompanying notes to the financial statements.

Self-Advocates Report

What self
advocacy means
to members:



Being Heard



Knowing my
Rights



Educating Others



Friendship



Respect



Dignity

All United Voices had another successful year as we concentrated our efforts on sharing our stories of how we continue to live our best lives through speaking engagements, to a day spent at the Legislature uniting with other advocates and politicians, celebrating the beginning of Community Living month that kicked off in May was nothing short of exciting.

Our visit to the Legislature was one for the books. Clem Bezemer who is also an All United Voices Advocate attended this day with me. We enjoyed a lunch with other advocates from across Ontario and had the chance to meet and introduce ourselves to a few local politicians; Kathleen Wynne and our local MPP Sam Oosterhoff. We sat in the Gallery of the Legislature as well as secured a meeting with Sam to discuss what is important to us in our continued efforts to live the best life in our community. Below is what we brought to the table:

- For people who receive social assistance, there is very little money left over each month after rent, food and other basic living expenses are paid for, and many people in our community are living in poverty. This should not be happening. We would like to see more money for people who are on ODSP. Also, people who can work should be able to earn more without changes to their ODSP.
- People want to live on their own, but there are few homes that are affordable. We need to work with our towns, the Region of Niagara, builders, and landlords to make housing a reality for all residents.

- A good life includes making friends, knowing your neighbours and participating in activities. People need to know about what's happening in the community. We would like to see more entertainment in the area, like a movie theatre and a bowling alley. However, we also need affordable and reliable transportation to get people to the activities.

We are hoping to meet again to continue our discussions in efforts to make our community more accessible, inclusive of all people, and a place where housing is available regardless of your income.

The phrase “you really can have it all” was quoted by member Jodie Bezemer following a wonderful afternoon on December 12, 2018, that was spent at a luncheon with the Niagara District Council of Women. On that day, Jodie and I shared our personal stories of independence, feelings of belonging, being working women (and now for me being retired), paying our own bills, and making our own decisions. For Jodie, she shared her lifelong dream of finding Mr. Right and getting married July of 2018. This afternoon I feel was enjoyed by all. We had members of the council come to ask us questions and said they felt inspired and very happy to have had the opportunity to meet us and hear our stories.

All United Voices Advocates have also been working on bringing our message to those who may not be able to make it to our monthly meetings. Within our agency, we know that there are people who want to empower themselves, build their independence, and raise their voice. This will be our main focus and goal for the 2019-2020 year.

Sincerely,

Roberta Fitzpatrick
Self-Advocacy President

(Erin Burmudzija)





Thank you for your support!

Donor List 2018

A&D Automotive
Abfal, Diane
Advanced Fire
AGMN
All in One Cleaning Supplies
Allan, Miriam
Anderson, Deborah and Larry
Anderson, Tania and James
Art's Carpet/Artful Cookie
Ashby, Gayle and David
Aspiria
Ayers, Thomas
Bailey, Jeff
Barnes, Pat and Tom
Bass Pro Shops - Niagara-on-the-Lake
Beatties
Benevity Community Impact Fund
Birmingham Fire Control
Boersma, David
CAREER Connect
Castellan, Steve and Cheryl
Church, Erica
Cole, David and Sharon
Costco
Danima Technologies
Davies Environmental
DeGroot, Susan
Desantis, Franca and Gabriele
Different Strokes
Eaton, Nancy
Fabris
Forrest, William and Joyce
Gibson, Christine
Gibson, Virginia
Global Horticultural Inc.
Grimsby Chamber of Commerce
Grimsby Chrysler
Grimsby Firefighters Association
Hahn, Christine and Michael
Health Source Plus
Hendriks, Mary Lou
Hipkin, Ken and Marg
Homes by Desantis
Hydro One Employees and Pensioners Employee Charity Trust
Insultint
JLM Studio
Keyframe Digital Production Inc.
Kulchycki, Nancy



Kurtz, Kelly
Lantz, Robert and Lucy
Louwes Windows & Siding
Major Refrigeration
Marcoretta, Brett
Martin, James and Cheryl
Maxwell, Andrew and Patricia
McCallum, Thomas
McIntyre Electric
McRae, Myra
McTavish, Kevin and Susan
Meester Insurance
Mihowich, Barbara
Mitges, George
Milne, Constance
Nakatsu, Constance
Natural Abilities
Newbury, Bob and Linda
Newport Landscaping
Niagara Outdoor Landscaping
Osborne, Jeff
Ontario Power Generation
Parkman, Karen
Pederson, Svend and Margaret
Pendlebury, Susan
Pride Homes
RBC Foundation

Reid, Margaret
Robertson, Michael
Rotary Club of Grimsby
Royal Canadian Legion #127
Royal Tank Lines
Rusan, Janet
Sergio Painting
Simply Cannabis
Smith, Allan and Mary
Smith, Margaret and Donald
Sommers, Paulette
Steenkist, Elizabeth
Stevenson Sprinkler
Tapia Transport
The Harry E. Foster Foundation
The Plentai-Lewis Wealth
Management Group
Turkstra Lumber
Twenty Valley Golf and Country Club
Unger, Karen and Werner
Violante, Sarah
Walker, Barbara
Walker, William
Walsh, Laura
Well Preserved
Yule, Kevin and Helen
Zavitz, Dan and Peggy

Message du Conseil d'administration



France Vaillancourt

Encore une fois, 2018-2019 fut une année intéressante ! Nous en sommes à la deuxième année de notre plan stratégique, qui est axé sur la promotion de l'excellence en matière d'innovation et de service, sur la durabilité en maximisant les ressources financières, sur le renforcement des capacités en ressources humaines, et sur le renforcement des membres du conseil d'administration.



Fred Cipryk

Conformément à ce plan stratégique, l'agence a entrepris, en octobre dernier, une formation centrée sur la personne avec Helen Sanderson et Associés Canada. Leurs pratiques sont maintenant ressenties au sein de l'agence et garantit à tous ceux que nous soutenons un meilleur contrôle sur la vie qu'ils ont choisie. Ensemble, nous nous efforçons de réaliser des changements centrés sur la personne !

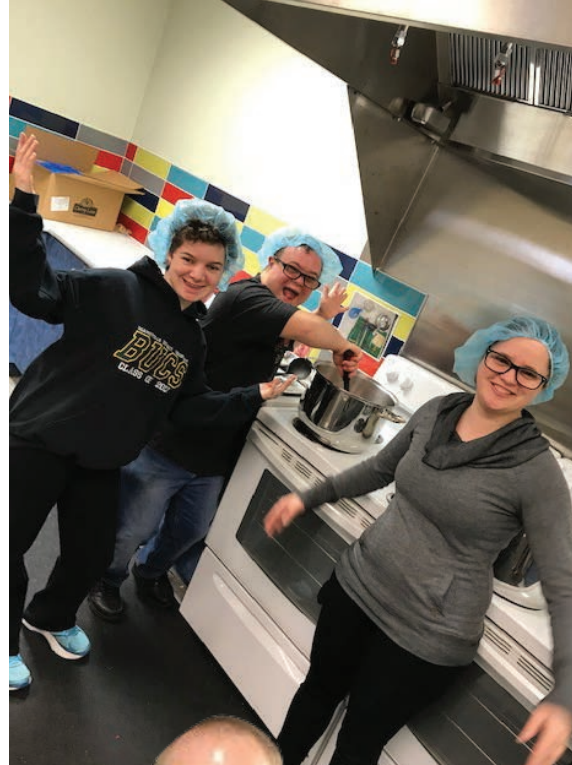
Nous continuons d'améliorer la manière dont nous offrons du soutien aux personnes et à leurs familles en utilisant efficacement nos ressources et en établissant des partenariats significatifs avec d'autres partenaires partageant notre passion.

L'agence a été confrontée à de nombreuses situations difficiles cette année et nous souhaitons saisir cette occasion pour rendre hommage à notre personnel. Ces défis étaient plus faciles à vivre grâce à l'engagement et au dévouement démontré par des employés passionnés de Community Living Grimsby, Lincoln



et West Lincoln. En apportant chaque jour leur attitude positive au travail, ils ont facilité l'exécution des projets, les changements sont devenus plus faciles à mettre en œuvre et les problèmes étaient plus faciles à résoudre ! Merci pour tout !

Le Conseil souhaite profiter de cette occasion pour remercier Christine Hahn, notre ancienne présidente. Christine a siégé au conseil depuis 11 ans dans différents rôles, dont trois ans en tant que présidente. Nos réalisations au cours des dernières années n'auraient pas été possibles sans sa participation et judicieux conseils. Merci pour les maintes heures de bénévolat et pour le dévouement démontré auprès des personnes que nous desservons.



Nous tenons également à remercier chaleureusement notre principal bailleur de fonds, le ministère de l'Enfance, des Services sociaux et communautaires, et à tous nos donateurs. Vos généreuses contributions nous ont aidés à fournir d'excellents services aux personnes que nous soutenons

France Vaillancourt
Directrice générale

Fred Cipryk
Président du Conseil.



Doug Nickerson cheering for his favourite team, the Peach Kings.



Employee Service Awards 2019

Five Years:

Christina Ciarmoli
Larry Honcoop
Lina Robichaud
Cristina Toland
Christopher Walton

Ten Years:

Andrea Jurik
Kathleen Guite

Fifteen Years:

Heather Egerter
Chris Jugaru
Tammi Winters

Twenty Years:

Erin Burmudzija
Ryan Munro
Anna Warner

Twenty Five Years:

Deborah Dagenais
Paula Komenda
Amanda Kostuk-Cowell
Jennifer Taylor

Thirty Years:

Veronica Greenlees
Timothy Morrisette
Nancy Purdy

Forty Years:

Cynthia Gryp



Tara Yule, singing Roy Orbison at Karaoke night.

191 South Service Road
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905-563-4115

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