

COMMUNITY LIVING

Grimsby, Lincoln and West Lincoln



Inspiring Possibilities



Mission

"To provide services that support people with a developmental disability, so they may pursue individual goals and membership in the community."

Vision

"That all people live in a state of dignity share in all elements of living in the community and have the opportunity to participate effectively."

Annual Report 2016-2017

Message from the Chairs & Executive Director



Sarina Labonte
Executive Director

This past fiscal year focused on engagement of key stakeholders to identify opportunities for the future in the development of a strategic plan. Four key priorities have been confirmed to provide a strategic pathway for the next five years as follows:

Pursue Service Excellence within a Person-Centred Framework

Enhance the Organization's Capacity to Respond to Changing Service Needs

Diversify Funding Opportunities

Strengthen Board Governance

The Board continued to discuss opportunities to strengthen their role towards providing a framework for good governance. As we move into a new operating year, we sincerely thank Elizabeth Furness for eleven years of service as Past President, President, Vice President and a Director. We also extend our sincere thanks to James Howden for 3 plus years of service as a Director with the Board. James has also made significant contributions of his time and talents with the Grimsby Festival of Art – a collaborative fundraiser with the Rotary Club of Grimsby. Elizabeth and James have shared their time, talents and strong business acumen with a clear focus and compassion for our primary benefactors.

Thank you to the continued support of our primary funder - the Ministry of Community and Social Services and the Ministry of Children and Youth Services and to the many donors – both personal and corporate supporters. We thank the many families who designated memorial donations to our organization. In January 2017, a Director of Development was hired to assist us in raising awareness of the growing financial needs of our service organization and to support the development of a separately incorporated Foundation for the sole purpose of providing financial aid to the service organization.

It truly takes a village of many to deliver high quality services in a cost effective and service efficient manner. We continue to align our organization with the quality assurance measure regulations that provide a benchmark for quality services and allows our organization to continually make improvements. In 2017, we made a commitment to embark/pursue Focus Accreditation – as a process to evaluate our operations on a variety of dimensions towards service excellence.

There continues to be a shift towards more supports that are person-centered, community based and inclusive. The awards presented this year are a small reflection of our many valued community partners and volunteers who embrace community inclusion and valued citizenship for individuals living with an intellectual disability.

Our organization was humbled and honored to receive an award by the business community – Grimsby Chamber of Commerce – Business Award for 2016 -Non Profit Organization of the year. Thank you Grimsby Chamber of Commerce for this recognition.

A heartfelt thank you to all family members, staff members, students, volunteers, the Board of Directors, and our funders for their continued commitment and collective support towards inspiring possibilities for those we serve.

Community Living – Grimsby, Lincoln and West Lincoln will continue to soar to new levels of service excellence in the years to come.

If you are going to achieve excellence in big things, you develop the habit in little matters. Excellence is not an exception, it is a prevailing attitude! ~Colin Powell~

Christine Hahn

Sarina Labonté

OUR IMPACT

**Community Living—
Grimsby, Lincoln &
West Lincoln
Board of Directors
2016-2017**

Elizabeth Furness
PAST PRESIDENT

Christine Hahn
PRESIDENT

Wayne Fertich
VICE PRESIDENT

Ian Smith
TREASURER

Zeau Ismail
SECRETARY

Chris Smith
MEMBER AT LARGE

Fred Cipryk

Jim Howden

Lilia Masternak

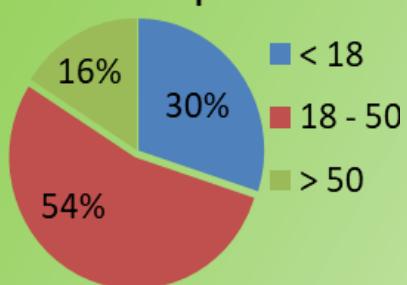
Dave McNaughton

David Tigchelaar

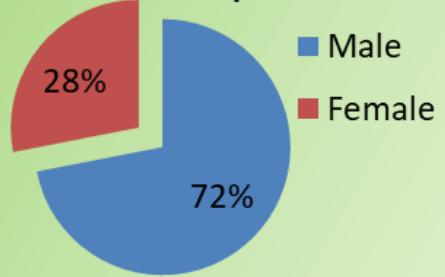
Sarah Violante



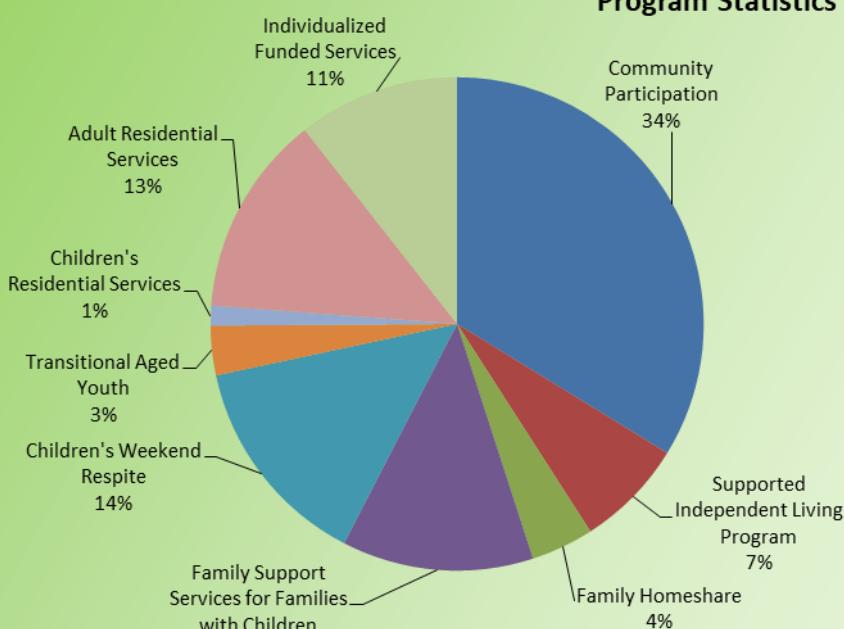
Age In-Service Comparison



Gender In-Service Comparison



Program Statistics



Our Impact In 2016-2017

Community Participation	156
Supported Independent Living Program	33
Family Homeshare	19
Family Support Services for Families with Children	58
Children's Weekend Respite	65
Transitional Aged Youth	15
Children's Residential Services	6
Adult Residential Services	61
Individualized Funded Services	49

*Individuals may be accessing more than one service

ALL UNITED VOICES—SELF ADVOCACY

Our Self Advocacy Committee; All United Voices continues to meet once a month to discuss current community events, personal triumphs, ways to pay it forward and how to be a good companion and community member. They also focus on how the committee can pursue opportunities to share their vision of a united community where everyone is welcome.

In October 2015, the committee decided to call an election. This was a very big decision for the members, as Heather Allan had made the announcement to resign as President due to her busy schedule, and her desire for a work/life balance. We had a lengthy conversation on roles and responsibilities and how taking on one of these roles would fit into each member's personal life. With great excitement and commitment to their cause, election night took place during our November 2015 meeting. Fast forward to the 2016-2017 self advocacy year, their second term of Elec tees, and the great headway made. The pride and dedication that each member has brought to their respective positions is beyond comparison. The devotion and loyalty shown to each other throughout this learning process is a lesson to all in collaboration, resilience, motivating each other to the best they can be and the ability to celebrate someone else's success has been wonderful to witness.

Our goals for 2016-2017 have been to overcome fears and to stay focused and on topic during speaking engagements. Preparing for and developing presentations and speeches can be scary and very daunting. The effort put forward to practicing and rehearsing has paid off in many ways. From attending board meetings to provide updates, making presentations at various sites and again at this year's Annual General meeting; overcoming the fear of public speaking has been inspiring to witness. At last year's AGM, for some many of the Self advocacy speakers, it was a first. This year we have volunteers ready to speak again. This is a true testament to committing to one's self to strive to be the best you can be despite your fears.

All United Voices self Advocacy members will be taking a hiatus during July & August. On behalf of all members, you are wished a happy and safe summer.

Roberta Fitzpatrick - President



STAFF

ANNIVERSARIES

2016-2017

5 YEARS

Candace Anderson
Lauren Belcastro
Christina Dainard
Sarah Fowler
Michelle Manning
Holly Stapleton
Ryan Triemstra

10 YEARS

Sherri Merritt
Daniel Minaker
Courtney Tufford
James Woodham

15 YEARS

Nancy Copeland
Lisa Deroche
Rob Jancsi
Renee Kubik
Carey Little
Leah Mahon

25 YEARS

Lise Danch

30 YEARS

Becky Harris
Tracey Lavigne
Kim Lymburner

FINANCES—Statement of Financial Position

Community Living - Grimsby, Lincoln and West Lincoln
 Statement of financial position as at March 31, 2017 (in Canadian dollars)

	note	Operating Fund	Capital Fund	March 31, 2017	March 31, 2016
ASSETS					
Current assets		\$	\$	\$	\$
Cash and cash equivalents		20,989	273	21,262	350,125
Accounts receivable		259,967	-	259,967	255,706
Sales tax recoverable		89,624	-	89,624	76,228
Prepaid expenses		68,178	-	68,178	38,034
Government subsidies receivable		37,146	-	37,146	51,215
		475,904	273	476,177	771,308
Property and equipment	3	-	6,174,436	6,174,436	6,332,427
		475,904	6,174,709	6,650,613	7,103,735
LIABILITIES					
Current Liabilities					
Line of credit	6	15,000	-	15,000	-
Accounts payable and accrued liabilities		748,139	-	748,139	962,013
Deferred revenue		50,417	-	50,417	5,000
Due to Community Living - Grimsby, Lincoln and West Lincoln Foundation	8	36,656	-	36,656	23,893
Current portion of mortgages payable	5	-	38,507	38,507	36,544
Current portion of loans payable	6	-	92,906	92,906	109,622
		850,212	131,413	981,625	1,137,072
Mortgages payable	5	-	415,852	415,852	454,358
Loans payable	6	-	1,506,561	1,506,561	1,599,467
Due to the Ministry of Community and Social Services	4	-	2,192,101	2,192,101	2,192,101
		850,212	4,245,927	5,096,139	5,382,998
Commitments and contingencies	7				
NET ASSETS					
Unrestricted surplus (deficit)		(426,703)	1,928,782	1,502,079	1,698,437
Internally Restricted Children's Residential Program reserve		52,395	-	52,395	22,300
		(374,308)	1,928,782	1,554,474	1,720,737
		475,904	6,174,709	6,650,613	7,103,735

FINANCE: Statement of Operations

Community Living - Grimsby, Lincoln and West Lincoln Statement of operations year ended March 31, 2017 (in Canadian dollars)

		Operating	Capital		
	note	Fund	Fund	2017	2016
		\$	\$	\$	\$
Revenue					
Province of Ontario Grants					
Ministry of Community and Social Services		8,326,721	-	8,326,721	8,200,673
Ministry of Children's and Youth Services		26,431	-	26,431	26,431
Third party fee for service					
Children's Housing Program		640,935	-	640,935	629,450
Passport flow-through funding	13	271,070	-	271,070	271,476
Other		12,625	-	12,625	17,056
United Way grants		29,500	-	29,500	29,500
Program revenues	9	1,503,141	-	1,503,141	1,487,718
Other grants, donations and membership fees	10	69,893	-	69,893	77,988
Interest income		3,302	-	3,302	4,263
Fundraising and other income		-	445	445	8,747
Gain on sale of property		-	-	-	1,286
		10,883,618	445	10,884,063	10,754,588
Expenditures					
Administration		156,930	-	156,930	96,678
Amortization		-	157,991	157,991	190,997
Contracts		323,601	-	323,601	338,602
Client participation wages		60,753	-	60,753	63,872
Homeshare and support fees		390,094	-	390,094	374,569
Insurance		77,482	-	77,482	76,468
Interest		69,706	-	69,706	74,957
Occupancy costs, repairs and maintenance		1,184,955	-	1,184,955	991,887
Program costs		300,674	-	300,674	346,905
Purchased services		383,765	-	383,765	286,501
Respite fees		108,679	-	108,679	104,530
Salaries and benefits		7,541,542	-	7,541,542	7,705,030
Staff training		48,715		48,715	34,863
Vehicle operation and travel		245,439	-	245,439	210,452
		10,892,335	157,991	11,050,326	10,896,311
Deficiency of revenue over expenditures		(8,717)	(157,546)	(166,263)	(141,723)

FINANCE: Statement of changes in Net Assets

Community Living - Grimsby, Lincoln and West Lincoln

Statement of changes in Net Assets year ended March 31, 2017 (in Canadian dollars)

Unrestricted surplus	note	Operating Fund	Capital Fund	2017	2016
		\$	\$	\$	\$
Net assets, beginning of year		27,837	1,670,600	1,698,437	1,852,310
Deficiency of revenue over expenditures		(8,717)	(157,546)	(166,263)	(141,723)
Transfer out to Internally Restricted Children's Program reserve		(30,095)	-	(30,095)	(12,150)
Transfers between funds	12	(415,728)	415,728	-	-
		(454,540)	258,182	(196,358)	(153,873)
Net assets, end of year		(426,703)	1,928,782	1,502,079	1,698,437

Internally Restricted Children's Residential Program Reserve	Operating Fund	Capital Fund	2017	2016
	\$	\$	\$	\$
Net assets, beginning of year	22,300	-	22,300	10,150
Transfer in from unrestricted surplus	30,095	-	30,095	12,150
	30,095	-	30,095	12,150
Net assets, end of year	52,395	-	52,395	22,300



RAPPORT ANNUEL DE LA PRÉSIDENTE ET DE LA DIRECTRICE ADMINISTRATIVE

L'objectif du dernier exercice financier était l'engagement des principales parties prenantes pour identifier des occasions pour l'avenir dans l'élaboration d'un plan stratégique. Quatre principales priorités ont été confirmées pour fournir une voie stratégique pour les cinq prochaines années, comme suit :

- Viser l'excellence en matière du service au sein d'un cadre axé sur la personne
- Améliorer la capacité de l'organisme de répondre aux besoins changeants du service
- Diversifier les occasions de financement
- Renforcer la gouvernance du conseil d'administration

Le conseil d'administration a continué de discuter les occasions pour renforcer son rôle visant à fournir un cadre pour une bonne gouvernance. Alors que nous entamons une nouvelle année d'exploitation, nous tenons à remercier Elizabeth Furness pour ses onze années de service en tant qu'ancienne présidente, présidente, vice-présidente et directrice. Nous tenons aussi à remercier James Howden pour ses plus de 3 années de service en tant que directeur du conseil d'administration. James a aussi fait des contributions considérables de son temps et de ses talents en matière du Grimsby Festival of Art – une collecte de fonds collaborative avec le Rotary Club of Grimsby. Elizabeth et James ont partagé leur temps, leurs talents et leur fort sens des affaires avec un objectif clair et une compassion pour nos principaux bienfaiteurs.

Merci au soutien continu de notre principal donateur – le ministère des Services sociaux et communautaires, le ministère des Services à l'enfance et à la jeunesse, et les nombreux donateurs – les commanditaires personnels et les entreprises. Nous remercions les nombreuses familles qui ont désigné des dons commémoratifs à notre organisation. En janvier 2017, une directrice du développement a été embauchée pour nous aider à sensibiliser au sujet des besoins financiers croissants de notre organisme de service et soutenir le développement d'une Fondation incorporée à part pour l'unique objectif de fournir de l'aide financière à l'organisme de service.

Il faut tout un village pour fournir des services de qualité élevée d'une façon rentable et avec un service efficace. Nous continuons d'aligner notre organisme avec les règlements de mesures d'assurance de la qualité qui fournissent un cadre pour des services de qualité élevée et permettent à notre organisme de continuellement faire des améliorations. En 2017, nous avons fait un engagement d'amorcer / poursuivre Focus Accreditation – comme processus pour évaluer nos opérations à diverses dimensions en vue de l'excellence du service.

Il continue d'avoir une tendance à se rapprocher à plus de soutiens axés sur la personne, basés sur la communauté et inclusifs. Les prix présentés cette année sont une petite réflexion de nos nombreux partenaires communautaires et bénévoles estimés qui favorisent l'inclusion communautaire et la citoyenneté estimée pour les personnes qui vivent avec une déficience intellectuelle.

Notre organisme était touché et honoré de recevoir un prix du milieu des affaires – Grimsby Chamber of Commerce – Business Award for 2016 (Prix des affaires pour 2016) - Non Profit Organization of the year (Organisme à but non lucratif de l'année). Merci à la Grimsby Chamber of Commerce pour cette reconnaissance.

Un grand merci à tous les membres de famille, aux membres du personnel, aux étudiants, aux bénévoles, au conseil d'administration, et à nos donateurs pour leur engagement continu et soutien collectif en vue d'inspirer des possibilités pour ceux que nous servons. Community Living – Grimsby, Lincoln and West Lincoln continuera de s'élever à de nouveaux niveaux d'excellence en matière du service dans les années à venir.

Si vous voulez atteindre l'excellence dans les grandes choses, vous développez l'habitude dans les petites choses. L'excellence n'est pas une exception, c'est une attitude dominante. ~Colin Powell~

Board President

Christine Hahn

Executive Director

Sarina Labonté

Thank you to our Donors & Supporters!

Rotary Club of Grimsby

Meester Insurance

United Way St. Catharines & District

Fielding Estate Winery

Turkstra Lumber

The Benevity Community Impact Fund

Happening at the Forty

Niagara Community Foundation

Silver Lake Technology

Service Canada

Global Horticultural

Government of Canada

Midway Farms

Town of West Lincoln

The Toskan Casale Foundation

Canada Ontario Job Grant

Walker Aggregates Inc.

Ontario Power Generation

Hydro One

Grimsby Craft Guild

Ministry of Community & Social Services

Ministry of Children & Youth Services

**Insurance Brokers Association of Hamilton
(Cowan Insurance)**

& Many other generous individual donations!

Thank you Kindly

