

# Inspiring Possibilities

Annual Report 2017-2018



**COMMUNITY LIVING**  
Grimsby, Lincoln and West Lincoln  
*Inspiring Possibilities*

[cl-grimsbylincoln.ca](http://cl-grimsbylincoln.ca)



# Warm Thanks!

## And message from your board.



The Board of Directors would like to take this opportunity to thank Sarina Labonté for her hard work and commitment to CL-GLWL. Over the past 12 years, her stewardship has been characterized by innovative ideas, strategic thinking and most valuable, her tireless efforts to increase the credibility and visibility of the agency at all levels. Thank you and enjoy a well-deserved retirement!



A new Executive Director, France Vaillancourt, started on July 10<sup>th</sup>, 2017. France comes from a different Sector, which brings a fresh perspective to the position. Over the past year, she has continued the great work being done by the agency and showed dedication when faced with new opportunities and challenges.

We must admit that this year brought new challenges, the introduction of the Fair Workplaces and Better Jobs Act provided the agency with opportunities to look for efficiencies and growth opportunities. We have introduced new residential models to meet the changing needs of the people we serve and to provide them with the appropriate level of support. Last August, our Community Participation program relocated to a more central area: downtown Beamsville. This move created new opportunities for participants to enjoy. Even though recruiting new staff continues to be challenging, our teams of professionals have once again stepped up to the plate and delivered person-centered services to the people we support. The Board wants to recognise staff for their on-going commitment and



professionalism, without you, we couldn't deliver the high-quality services that we offer to people living with intellectual disabilities. Thank you for the additional hours that were done in order to meet the needs of all.

The agency is progressing well towards achieving accreditation – we continue to strive for excellence, and this process will guide us moving forward.

Thank you for the continued support of our main Funder – Ministry of Community and Social Services and the Ministry of Children and Youth Services and a special thank you to all of our Donors, both personal and corporate.

France Vaillancourt  
Executive Director

Christine Hahn  
President,  
Board of Directors

## Board of Directors 2017-2018

**Christine Hahn**  
President

**Zeau Ismail**  
Vice President

**Ian Smith**  
Treasurer

**Fred Cipryk**  
Secretary

**Chris Smith**  
Member At Large

**Lilia Masternak**

**Dave McNaughton**

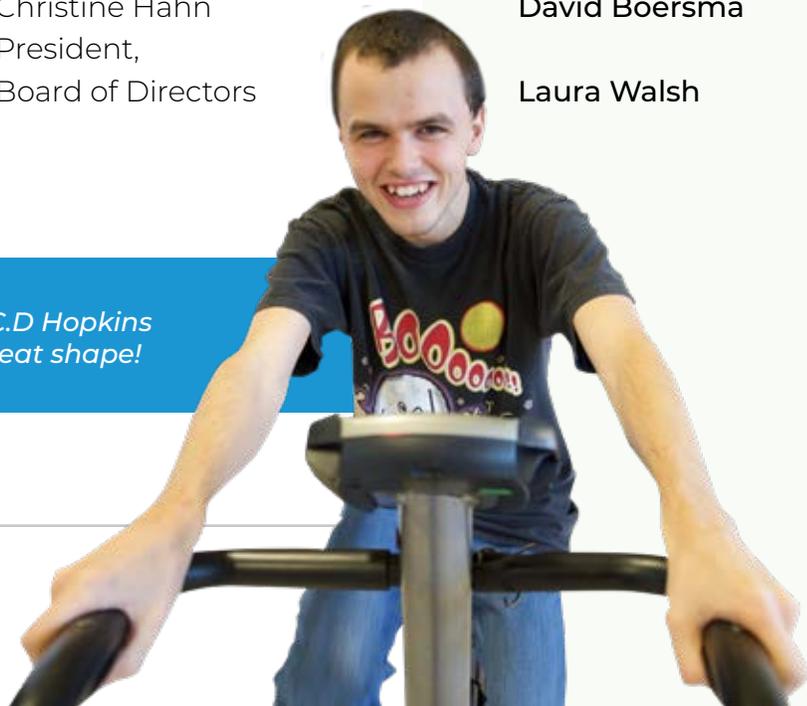
**David Tigchelaar**

**Sarah Violante**

**David Boersma**

**Laura Walsh**

*Evan, cycling at our C.D Hopkins Center. Keeping in great shape!*





# Refocused.

## Looking ahead.

The Board felt that it was time to update our Vision and Mission statements; Corrie Schneider from MindBridge Strategies guided us through the review process, and we are pleased to present the following to the membership:

**Vision:**  
Celebrating individuality through boundless opportunities

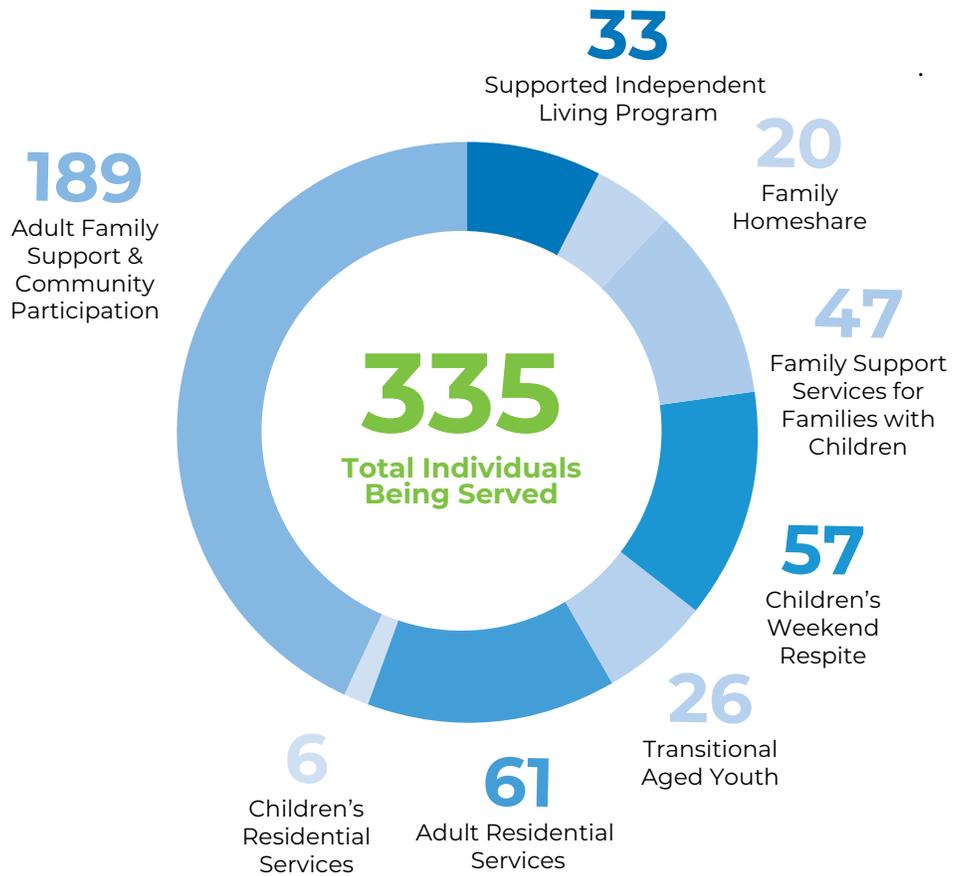
**Mission:**  
We provide person-centered services that support people living with intellectual disabilities.



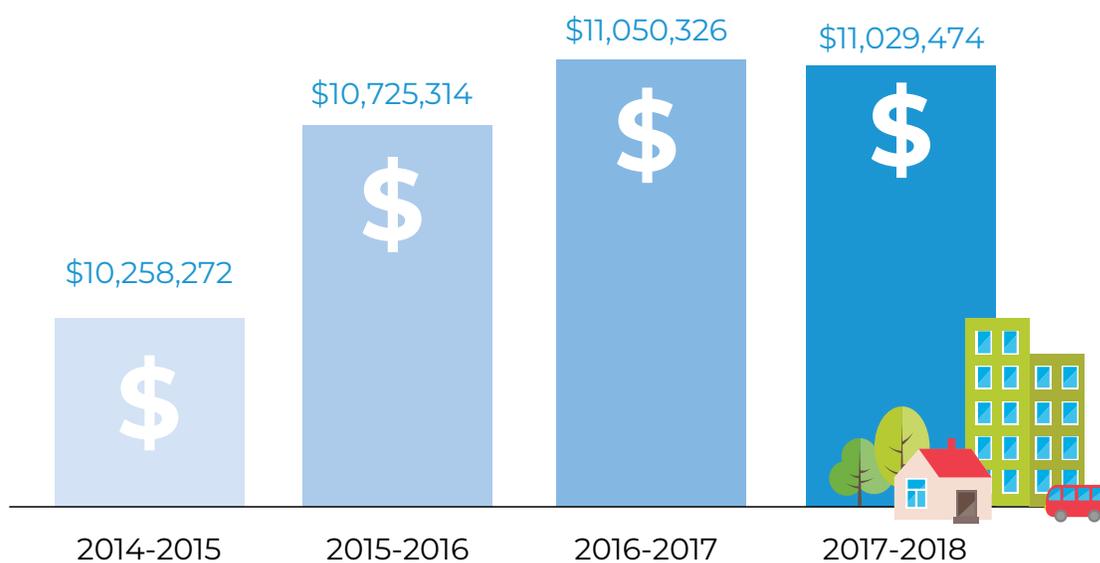
*Alyssa doing resistance training at our C.D Hopkins Centre!*

# Our Impact.

## 2017-2018



Individuals may be accessing more than one service.



## Agency Funding

### Statement of Changes in Net Assets

year ended March 31, 2018 (in Canadian dollars)

<b>Unrestricted Surplus</b>	Operating Fund \$	Capital Fund \$	2018 \$	2017 \$
Net assets, beginning of year	(426,703)	1,928,782	1,502,079	1,698,437
Deficiency of revenue over expenditures	(1)	(118,333)	(118,334)	(166,263)
Transfer out to Internally Restricted Children's Program reserve	(12,536)	-	(12,536)	(30,095)
Transfers between funds	(209,996)	209,996	-	-
	(222,533)	91,663	(130,870)	(196,358)
<b>Net assets, end of year</b>	<b>(649,236)</b>	<b>2,020,445</b>	<b>1,371,209</b>	<b>1,502,079</b>

<b>Internally Restricted Children's Residential Program Reserve</b>	Operating Fund \$	Capital Fund \$	2018 \$	2017 \$
Net assets, beginning of year	52,395	-	52,395	22,300
Transfer in from unrestricted surplus	12,536	-	12,536	30,095
	12,536	-	12,536	30,095
<b>Net assets, end of year</b>	<b>64,931</b>	<b>-</b>	<b>64,931</b>	<b>52,395</b>

See accompanying notes to the financial statements.

# Statement of Operations

year ended March 31, 2018 (in Canadian dollars)

Revenue	Operating Fund \$	Capital Fund \$	2018 \$	2017 \$
<b>Province of Ontario Grants</b>				
Ministry of Community and Social Services	8,125,907	-	8,125,907	8,326,721
Ministry of Children's and Youth Services	26,431	-	26,431	26,431
<b>Third party fee for service</b>				
Children's Housing Program	635,093	-	635,093	640,935
Passport flow-through funding	364,559	-	364,559	271,070
Other	6,900	-	6,900	12,625
<b>United Way grants</b>	29,498	-	29,498	29,500
<b>Program revenues</b>	1,628,687	-	1,628,687	1,503,141
<b>Other grants, donations and membership fees</b>	71,687	-	71,687	69,893
<b>Interest income</b>	2,907	-	2,907	3,302
<b>Fundraising and other income</b>	19,471	-	19,471	445
	10,911,140	-	10,911,140	10,884,063
<b>Expenditures</b>				
Administration	65,279	-	65,279	156,930
Amortization	-	118,333	118,333	157,991
Contracts	410,696	-	410,696	323,601
Client participation wages	31,821	-	31,821	60,753
Homeshare and support fees	348,086	-	348,086	390,094
Insurance	80,683	-	80,683	77,482
Interest	68,533	-	68,533	69,706
Occupancy costs, repairs and maintenance	951,112	-	951,112	1,184,955
Program costs	337,542	-	337,542	300,674
Purchased services	655,575	-	655,575	383,765
Respite fees	121,639	-	121,639	108,679
Salaries and benefits	7,471,919	-	7,471,919	7,541,542
Staff training	40,955	-	40,955	48,715
Vehicle operation and travel	327,301	-	327,301	245,439
	10,911,141	118,333	11,029,474	11,050,326
<b>Deficiency of revenue over expenditure</b>	(1)	(118,333)	(118,334)	(166,263)

See accompanying notes to the financial statements.

# Statement of Financial Position

year ended March 31, 2018 (in Canadian dollars)

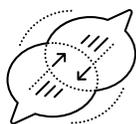
<b>Current Assets</b>	Operating Fund \$	Capital Fund \$	2018 \$	2017 \$
Cash and cash equivalents	-	273	273	21,262
Accounts receivable	306,438	-	306,438	259,967
Sales tax recoverable	100,229	-	100,229	89,624
Prepaid expenses	55,332	-	55,332	68,178
Government subsidies receivable	99,625	-	99,625	37,146
	561,624	273	561,897	476,177
Property and equipment	-	6,204,661	6,204,661	6,174,436
	561,624	6,204,934	6,766,558	6,650,613
<b>Current Liabilities</b>	Operating Fund \$	Capital Fund \$	2018 \$	2017 \$
Bank indebtedness	283,689	-	283,689	-
Line of credit	95,000	-	95,000	15,000
Accounts payable and accrued liabilities	674,421	-	674,421	748,139
Deferred revenue	92,819	-	92,819	50,417
Due to Community Living - Grimsby, Lincoln and West Lincoln Foundation	-	-	-	36,656
Current portion of mortgages payable	-	40,166	40,166	38,507
Current portion of loans payable	-	99,226	99,226	92,906
	1,145,929	139,392	1,285,321	981,625
Mortgages payable	-	375,686	375,686	415,852
Loans payable	-	1,477,310	1,477,310	1,506,561
Due to the Ministry of Community and Social Services	-	2,192,101	2,192,101	2,192,101
	1,145,929	4,184,489	5,330,418	5,096,139
<b>Commitments and Contingencies</b>	Operating Fund \$	Capital Fund \$	2018 \$	2017 \$
<b>Net Assets</b>				
Unrestricted surplus (deficit)	(649,236)	2,020,445	1,371,209	1,502,079
Internally Restricted Children's Residential Program reserve	64,931	-	64,931	52,395
	(584,305)	2,020,445	1,436,140	1,554,474
	561,624	6,204,934	6,766,558	6,650,613

See accompanying notes to the financial statements.

# All United Voices

Community Living – Grimsby, Lincoln and West Lincoln has created a self-advocacy group called All United Voices.

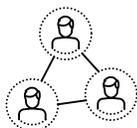
What Self  
Advocacy means  
to its members:



Being Heard



Knowing my  
Rights



Educating Others



Friendship



Respect



Dignity

Who are they?

The Self-Advocacy Committee meets once a month to discuss current community events, personal triumphs, and ways to pay it forward and how to be a good companion and community member. They also focus on how the committee can pursue opportunities to share their vision of a united community where everyone is welcome.

Committee members have chosen to do away with any and all labels; they have all agreed that despite the fact that everyone has a disability or challenge of some kind; why should that be an identifier? One of the committee members selected the word unique; as she says “we are all unique.” So when the committee meets the conversation concentrates on people who care about people and their rights.

The goal for the self-advocacy group for 2018 is to learn about different cultures and their practices. It was agreed that in order to keep the no more labels movement going, educating themselves on the different cultures that we share our community with would be a great opportunity for all of us.

As a group, the committee continues to attend agency meetings, orientations, the annual AGM and any other offer that comes their way. They are fierce in their drive forward to continue their journey and send their message.

Roberta Fitzpatrick  
President | robertafitzpatrick5@gmail.com

# Message du Conseil d'administration



Le conseil d'administration aimerait profiter de cette occasion pour remercier Sarina Labonté pour son travail acharné et son engagement envers le CL-GLWL. Au cours des 12 dernières années, son leadership a été caractérisé par des idées novatrices, une pensée stratégique et plus précisément, ses efforts inlassables pour accroître la crédibilité et la visibilité de l'agence à tous les niveaux. Merci Sarina, et profite d'une retraite bien méritée!



Une nouvelle directrice générale, France Vaillancourt, est entrée en fonction le 10 juillet 2017. France vient d'un secteur différent, ce qui apporte une nouvelle perspective au poste. Au cours des dix derniers mois, elle a poursuivi l'excellent travail accompli par l'agence et a fait preuve de dévouement face aux nouvelles possibilités et aux nouveaux défis.

Nous devons admettre que cette année a apporté plusieurs défis. L'adoption de la « Loi sur l'équité en milieu de travail et de meilleurs emplois » a donné à l'agence l'occasion de revoir ses processus internes afin de les améliorer et nous a permis de mettre en place des stratégies de croissance. Nous avons introduit de nouveaux modèles résidentiels pour répondre aux besoins changeants des personnes que nous servons, nous permettant ainsi de leur fournir un niveau d'appui approprié. En août dernier, notre programme de participation communautaire a déménagé dans un endroit plus central: le centre-ville de



Beamsville. Ce déménagement a créé de nouvelles occasions d'inclusion pour les participants.

Même si le recrutement de nouveaux employés continue d'être difficile, nos équipes de professionnels se sont à nouveau mobilisées pour offrir des services de qualité et centrés sur les besoins de la personne. Le conseil tient à reconnaître le personnel pour son engagement continu et son professionnalisme. Sans vous, nous ne pourrions pas offrir les services de haute qualité que nous offrons aux personnes vivant avec une déficience intellectuelle. Merci pour votre dévouement et pour les heures supplémentaires qui ont été effectuées afin de répondre aux besoins de tous.

L'agence progresse bien vers l'obtention de son agrément - nous poursuivons l'excellence et ce processus nous guidera vers l'avenir.

Nous voulons aussi remercier l'appui financier continu de notre bailleur de fonds principal - le ministère des Services sociaux et communautaires et le ministère des Services à l'enfance et à la jeunesse. De même, un merci spécial à tous ceux qui ont fait un don à notre agence, tant personnel que corporatif.

France Vaillancourt  
Directrice générale

Christine Hahn  
Présidente du Conseil.

# Employee Service Awards 2018

## Five Years:

Dayna Christmas  
Jessica Haroutunian  
Sandra Horner  
Brian Ingham  
Brittney McGowan  
Sue Riches  
Brian Wilds

## Ten Years:

Rachel Kamstra  
Cheryl Taggart  
Brooke Vanderheiden

## Fifteen Years:

Jeff Bisson  
Tammy Gauthier  
Kelly McCarty

## Twenty Years:

Mary-Lou Hendriks  
Breanne Murphy

## Twenty Five Years:

Jody Dykstra

## Thirty Years:

Cheryl Barnsley  
Flavia Battaglini  
Carol Zizzo

*In memory – we thank Susan Adgey for all her 25 years of support with the agency.*



# Thank-you for your support!

## Donor List 2018

Tom and Jean Nicholls  
Susan De Groot  
Becca Mosolf  
Tom McCallum  
Thomas Ayers  
Miriam Allan  
Barbara and Stuart Bailey  
John Hogan  
Jane and Doug Nickerson  
Andrea & Caroline  
Charrois  
Will Walker  
Anneke Blom  
Peter Ross  
Judy Meldrum  
Wilfred & Irene Mueller  
Helen Kindree

John Nicholls  
Helen & Kevin Yule  
Gayle & David Ashby  
Elizabeth and  
Henry Steenkist  
Muriel Smith  
Margaret Pedersen  
Zeau Ismail  
Ian Smith  
David Boersma  
James Howden  
Mountainview Christian  
Reformed Church  
Meester Insurance  
Nancy Baker  
Fabris Inc.  
Sigrid Smith

Patricia & Thomas Barnes  
William Forrest  
The Grimsby Senior Choir  
Nancy Taylor  
Barbara Mihowich  
Midway Farms  
Rotary Club of Grimsby  
Rotary Club of Lincoln  
Global Horticultural Inc. -  
Plant Marvel  
Jennifer Cushing  
Art & Val Fleming Fund at  
the Niagara Community  
Foundation  
Bastiaan & Joanne  
Groenenboom  
Margaret Oliver  
Cheryl Martin

191 South Service Road,  
Grimsby ON L3M 4H6

905-563-4115  
admin@cl-grimsbylincoln.ca

**COMMUNITY LIVING**  
Grimsby, Lincoln and West Lincoln  
*Inspiring Possibilities*

[cl-grimsbylincoln.ca](http://cl-grimsbylincoln.ca)

