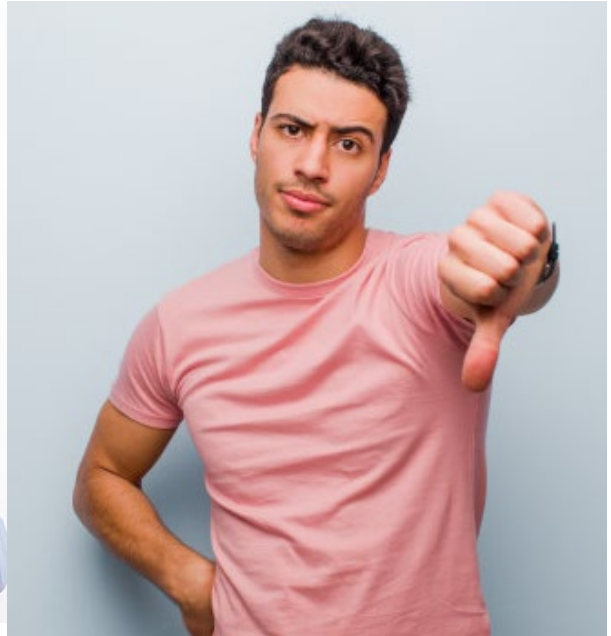


Complaint/Feedback Process

Complaints and feedback allow people to say something good or bad about Community Living.



People supported, families, staff and other people in the community can all have complaints and feedback.



Community Living wants people to tell us when they have a problem or something good to say so that we can solve problems and make people happy.



People can submit a complaint or feedback by telling someone who works for Community Living, writing it down and giving it to a staff, or submitting it online.



When you give Community Living a complaint or feedback we will respond to you and work together to fix the problem.



Annual review

Date Implemented	August 14, 1992			
Date	Oct. 13, 2019			
Reviewed or Revised	Revised			